



WARRANTY TERMS AND CONDITIONS

- WELCOME

Thank you for purchasing your vehicle from Used Trucks NZ.

Year	Make	Model	Rego	VIN

These terms and conditions outline the Mechanical Breakdown warranty coverage, your obligations as a Purchaser, and the procedure to follow in the event of a claim. This warranty is designed to offer peace of mind through protection against specified mechanical breakdowns, subject to the terms outlined herein.

- CONTACT DETAILS

For assistance, contact us at **0800 698 733** or enquiries@usedtrucks.nz.

Please inform us immediately if:

- Your contact or address details change;
- Your vehicle has been modified from its factory specifications.

- DEFINITIONS

Commencement Date: [date].

Mechanical Breakdown: A sudden and unforeseen mechanical or electrical failure that prevents the normal operation of the vehicle and is not attributable to wear and tear, improper maintenance, or external causes.

Purchaser (or you, your): The person(s) named as the purchaser in the [Vehicle warranty application form].

Used Trucks NZ (or we, us, our): Sime Darby Motor Group (NZ) Limited (NZBN 9429036898169) trading as Used Trucks NZ.

- COVERAGE

In the event of a valid Mechanical Breakdown during the warranty period, Used Trucks NZ will authorise repairs by an approved repairer. A Mechanical Breakdown will be invalid if you fail to meet the service requirements of this warranty.

Repairs will restore the vehicle to a condition that is not inferior to its state before the Mechanical Breakdown occurred.

We reserve the right to supply parts or pay the reasonable cash equivalent of repairs, up to the specified limit of liability below.

Coverage under this warranty is not affected by the total kilometres travelled by the vehicle during the warranty period.

No kilometre limit applies.

- WARRANTY PERIOD

12 months from the Commencement Date.



- LIMIT OF LIABILITY

Used Trucks NZ's maximum total liability is NZD \$20,000 for the term of the warranty, inclusive of towing and diagnostic costs where applicable and covered under this warranty.

- EXCLUSIONS

- Defects known to or reasonably discoverable by the Purchaser before the policy start date;
- Failures arising from failure to follow the manufacturer's recommended servicing and maintenance schedule;
- Repairs, modifications or alterations performed without prior written approval from Used Trucks NZ;
- Damage caused by incorrect fuel type, abuse, misuse, unauthorised modifications, or continued operation after a fault;
- Manufacturer recalls, design faults, or known component defects;
- Wear and tear items including but not limited to: tyres, wheels, brake pads/rotors, clutches, filters, spark plugs, belts, suspension air bags, and exhaust systems;
- Cosmetic, aesthetic or ancillary components including but not limited to: bodywork, mirrors, keys, locks, trim, paint, seating, infotainment, navigation, Bluetooth/Wi-Fi, parking sensors, or camera systems;
- Failures due to contamination (including but not limited to sludge, rust, corrosion) or gradual deterioration;
- Costs of software updates or reprogramming not directly related to a covered mechanical fault;
- Vehicles over 12 years of age at the Commencement Date;
- Consequential loss or inconvenience including loss of income, use, or time;
- Non-factory fitted equipment or aftermarket accessories (including but not limited to hoists, cranes, refrigeration units, concrete mixers); and
- Any fraudulent claims.

- SERVICE REQUIREMENTS

You must service the vehicle in accordance with the manufacturer's maintenance schedule at a Used Trucks NZ dealership or an authorised service provider. You are responsible for retaining service records, which may be requested during a claim.

- CLAIM PROCESS

- Contact us on **0800 698 733** before commencing any repairs.
- Use only an authorised repairer.
- Provide documentation of service history as required.
- Authorise disassembly if needed to assess the issue—costs covered only if the claim is accepted.
- Complete a claim form if requested.

Claims will be assessed and paid based on standard labour times as published in recognised repair manuals (e.g., OEM, MTA).

Repairs commenced without prior approval will not be reimbursed.



- GOVERNING LAW AND CONSUMER RIGHTS

This warranty is governed by New Zealand law. The parties agree that the courts of New Zealand shall have exclusive jurisdiction over any dispute arising out of or in connection with this warranty. Nothing in this document limits any rights you may have under the Consumer Guarantees Act 1993 (unless you are acquiring the vehicle for business purposes) or the Fair Trading Act 1986.

If the Purchaser is acquiring the vehicle for business purposes, to the maximum extent permitted by law, the provisions of the Consumer Guarantees Act 1993 do not apply (as permitted under section 43 of the CGA).

These warranty terms and conditions shall apply in conjunction with Used Trucks NZ's standard [terms of sale]. In the event of any inconsistency between these warranty terms and conditions and Used Trucks NZ's standard [terms of sale], the provisions of the standard [terms of sale] shall prevail.

- PRIVACY

We collect personal information from you for the purposes set out in, and in accordance with, our [Privacy Policy](#) (as updated from time to time). A copy of our Privacy Policy is available on our Website at <http://www.usedtrucks.nz/> and upon request from us. If you wish to update or access the information we hold about you, please contact us.

- SIGNATURES

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Signed on Behalf of Purchaser

NAME: _____

DATE: _____

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Signed on Behalf of Used Trucks NZ

NAME: _____

DATE: _____